

Hotline Report	
1/1/2018 - 12/31/2018	
Pothole	11224
Abandoned Vehic(Str)	3360
Snow Issue	2592
Weed Issue	2231
Litter Issue	2052
Graffiti	1843
Pavement Issue	1343
Trash/Recycling/Yard	1263
Auto Litter	1027
Parking Issue	968
Sign/Barricade Issue	928
Tree/Shrub Issue	856
City Park Issue	831
Traffic Signal	783
Sidewalk Not Cleared	598
Abandoned Vehicle	564
Speed Enforcement	484
Code/Housing Violati	428
Community Center	393
Debris Removal	340
Illegal Dumping	332
Sidewalk/Driveway	326
Traffic Hazard	325
Sewer Issue	245
Unlicensed Vhcl -Str	223
Unlicensed Vhcl - PP	201
Other (Please Descri	177
Road Issue	169
Curb Issue	161
ROW Debris/Litter/Si	148
Expired Plates - PP	143
Unimproved Road	132
Zoning Violation	117
Vehicle & Licensing	106
Building Permits	100
Expired Plates - Str	98
Out of State Plates	97
Feedback to Public W	91
Animal and Insect Co	86
Cave In	80
Pavement Marking	66
Alley Repair	64
Timing Issue	59

Construction Concern	58
LT Arrow Request	55
Curb Repair	53
Sand Barrel	47
Weed Control	44
Narcotics	43
DC Weed Complaint	38
Sidewalk Obstruction	37
Mailbox	36
Resurfacing Request	36
Cave In/Undermine	35
Sod Repair	30
Plugged Inlet	28
Swimming Pool Issues	28
Sign	25
Advertising Signs	23
New Signal Warrants	23
Tree Limb	23
City Golf Issue	22
Sidewalk	21
Unimproved Alley	21
Continual In-Transit	18
Ditch Maintenance	17
ROW Vegetation Repai	17
Stormwater Runoff	17
Undermining	17
Improperly Construct	16
Blow Up	15
Stormwater/Construct	15
Sunken or Caved-In	15
Waste Complaints	15
Traffic Calming	14
Speed Enforc (major)	13
Storm Damage-STREET	12
Construction Site	11
Misssing/BrokenCover	11
Sand Barrel Refill	11
Traffic Safety Study	11
Asphalt Work	10
Feedback to Parks	10
ROW Erosion Issue	10
Down	9
Shoulder Maintenance	8
Manhole Issue	7
Wheelchair Ramp	7
Culvert Maintenance	6

Feedback to Police D	6
Pavement	6
Retaining Wall Repai	6
Storm Water Issue	6
ADA Ramp-Request	5
Cave-in	5
Const Retaining Wall	5
DC Code Violation	5
DC Illegal Dumping	5
Feedback to Fire Dep	5
Request for Sidewalk	5
Feedback to Library	4
Fence Repair	4
DC Tree Issue	3
Manure Spill	3
Odor	3
Request New / Modify	3
Sprinkler Head	3
Storm Water Runoff	3
Bridge - Lights	2
Concrete Work	2
PED Malfunction	2
Poor Condition	2
Repair or Upkeep	2
Bent	1
Brick Paving	1
General Other	1
Guardrail	1
Obstructions	1
Signal in Flash	1
TOTAL	38793

Total nuisance vehicle reports: 6,805

Additionally, the Mayor's Hotline received 13,587 phone calls, and 3,092 emails that did not generate a service request this year.