

| Hotline Report | |
|-------------------------------|-----|
| 11/1/2018 - 11/30/2018 | |
| Snow Issue | 288 |
| Abandoned Vehic(Str) | 258 |
| Pothole | 206 |
| Sign/Barricade Issue | 112 |
| Parking Issue | 107 |
| Litter Issue | 105 |
| Trash/Recycling/Yard | 85 |
| Traffic Signal | 83 |
| Abandoned Vehicle | 75 |
| Pavement Issue | 65 |
| Graffiti | 60 |
| Auto Litter | 56 |
| Speed Enforcement | 51 |
| Illegal Dumping | 41 |
| Tree/Shrub Issue | 37 |
| Code/Housing Violati | 31 |
| Sand Barrel | 29 |
| City Park Issue | 26 |
| ROW Debris/Litter/Si | 26 |
| Traffic Hazard | 19 |
| Sidewalk/Driveway | 17 |
| Unlicensed Vhcl -Str | 17 |
| Expired Plates - PP | 16 |
| Zoning Violation | 14 |
| Animal and Insect Co | 13 |
| Unlicensed Vhcl - PP | 13 |
| Sewer Issue | 12 |
| Other (Please Descri | 11 |
| Vehicle & Licensing | 10 |
| Construction Concern | 9 |
| Out of State Plates | 7 |
| Building Permits | 6 |
| Cave In/Undermine | 6 |
| Expired Plates - Str | 5 |
| Weed Issue | 5 |
| Feedback to Public W | 4 |
| Alley Repair | 3 |
| Curb Repair | 3 |

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|----------------------|-------------|
| Sidewalk Not Cleared | 3 |
| Unimproved Road | 3 |
| Road Issue | 2 |
| City Golf Issue | 1 |
| DC Illegal Dumping | 1 |
| Feedback to Parks | 1 |
| Guardrail | 1 |
| Manhole Issue | 1 |
| Narcotics | 1 |
| Pavement Marking | 1 |
| Request for Sidewalk | 1 |
| Resurfacing Request | 1 |
| Sign | 1 |
| Storm Damage-STREET | 1 |
| Stormwater/Construct | 1 |
| Swimming Pool Issues | 1 |
| TOTAL | 1952 |

Total nuisance vehicle complaints:

Hotline Report compared to last month:

- 1.6% increase in service requests related to abandoned vehicles parked on the street.
- 26.2% decrease in service requests related to potholes.
- 6.7% decrease in service requests related to sign/barricade issues.

Additionally, the Mayor's Hotline received 897 phone calls and 343 emails that did not generate a new service request this month.