

Hotline Report	
1/1/2020 - 1/31/2020	
Snow Issue	1443
Sidewalk Not Cleared	649
Pothole	548
Abandoned Vehic(Str)	442
Trash/Recycling/Yard	141
Litter Issue	108
Parking Issue	103
Graffiti	83
Sign/Barricade Issue	79
Community Center	73
Traffic Signal	52
Pavement Issue	47
Snow Issue County	47
Auto Litter	46
Abandoned Vehicle	37
City Park Issue	36
Code/Housing Violati	34
Streetlight - OPPD	31
Traffic Hazard	25
Vehicle & Licensing	25
ROW Debris/Litter/Si	24
Illegal Dumping	22
Tree/Shrub Issue	16
Unlicensed Vhcl -Str	15
Mailbox	13
Speed Enforcement	13
Sewer Issue	11
Unlicensed Vhcl - PP	10
Sand Barrel	9
Stormwater/Construct	9
Cave In/Undermine	8
Continual In-Transit	8
Curb Issue	8
DC Abandoned Vehicle	7
Feedback to Public W	7
Alley Repair	6
Expired Plates - PP	6
Zoning Violation	6

Animal Control	5
Curb Repair	5
DC Parking Issue	5
Sidewalk/Driveway	5
DC Sign	4
Expired Plates - Str	4
Out of State Plates	4
Speed Enforc (major)	4
Weed Issue	4
Building Permits	3
DC Pothole	3
Narcotics	3
Plugged Inlet	3
Resurfacing Request	3
Sidewalk Obstruction	3
Sign	3
DC Vehicle and Licen	2
Poor Condition	2
Animal and Insect Co	1
Blow Up	1
Construction - GP	1
Construction Concern	1
DC Traffic Hazard	1
DC Tree Issue	1
LT Arrow Request	1
Manhole Issue	1
New Signal Warrants	1
ROW Drainage Issue	1
ROW Erosion Issue	1
ROW Vegetation Repai	1
Storm Water Issue	1
Timing Issue	1
Waste Complaints	1
TOTAL	4327

Of the total above, there were:

- 700 nuisance vehicle reports
- 55 CitySourced reports
- 2,206 OmahaHotline.com reports

Hotline Report compared to last month:

- 90.9% increase in service requests regarding potholes.
- 76.1% increase in service requests regarding abandoned vehicles parked on the street.
- 74.1% increase in service requests regarding trash/recycling/yard waste collections.
- 134.3% increase in service requests overall.

Hotline Report compared to last month – winter weather:

- 607.4% increase in service requests regarding snow issues.
- 2,303.7% increase in service requests regarding sidewalks not cleared.

Additionally, the Mayor's Hotline received 1,648 phone calls and 334 emails that did not generate a new service request this month.