

Hotline Report	
12/1/2018 - 12/31/2018	
Snow Issue	873
Pothole	373
Abandoned Vehic(Str)	368
Sidewalk Not Cleared	341
Parking Issue	81
Litter Issue	80
Trash/Recycling/Yard	75
Abandoned Vehicle	71
Pavement Issue	62
Sign/Barricade Issue	58
Auto Litter	52
Traffic Signal	42
Sidewalk/Driveway	38
Graffiti	29
Speed Enforcement	26
Road Issue	25
Traffic Hazard	25
City Park Issue	24
Unlicensed Vhcl - PP	19
Illegal Dumping	18
ROW Debris/Litter/Si	18
Unlicensed Vhcl -Str	16
Other (Please Descri	15
Code/Housing Violati	14
Curb Issue	14
Animal and Insect Co	11
Waste Complaints	10
Sewer Issue	9
Vehicle & Licensing	9
Cave In/Undermine	7
Expired Plates - PP	7
Out of State Plates	7
Tree/Shrub Issue	7
Construction Concern	5
Narcotics	5
ROW Vegetation Repai	5
Zoning Violation	5
Mailbox	4
Building Permits	3
Expired Plates - Str	3
Feedback to Public W	3
Pavement Marking	3
Sand Barrel	3

Curb Repair	2
Sunken or Caved-In	2
Unimproved Road	2
Weed Issue	2
Alley Repair	1
Blow Up	1
Feedback to Library	1
Feedback to Parks	1
Feedback to Police D	1
Misssing/BrokenCover	1
Odor	1
Pavement	1
ROW Erosion Issue	1
Repair or Upkeep	1
Request New / Modify	1
Resurfacing Request	1
Speed Enforc (major)	1
Stormwater/Construct	1
TOTAL	2885

Total nuisance vehicle reports: 633

Hotline Report compared to last month:

- 203.1% increase in service requests related to snow issues.
- 81.1% increase in service requests related to potholes.
- 42.6% increase in service requests related to abandoned vehicles parked on the street.

Additionally, the Mayor's Hotline received 850 phone calls, and 271 emails that did not generate a service request this month.