

Hotline Report	
8/1/2018 - 8/31/2018	
Pothole	431
Weed Issue	385
Abandoned Vehic(Str)	280
Litter Issue	215
Graffiti	183
Trash/Recycling/Yard	141
Tree/Shrub Issue	115
Pavement Issue	105
Parking Issue	96
Auto Litter	86
City Park Issue	86
Traffic Signal	75
Sign/Barricade Issue	72
Debris Removal	63
Speed Enforcement	61
Abandoned Vehicle	46
Code/Housing Violati	40
Sidewalk/Driveway	34
Illegal Dumping	33
Sewer Issue	33
Curb Issue	26
Unlicensed Vhcl - PP	26
Other (Please Descri	25
Traffic Hazard	23
Unlicensed Vhcl -Str	23
Weed Control	14
Road Issue	12
Expired Plates - PP	11
Unimproved Road	11
Pavement Marking	10
Building Permits	9
Curb Repair	9
DC Weed Complaint	9
Expired Plates - Str	9
Feedback to Public W	9
Tree Limb	9
Zoning Violation	9
Alley Repair	8
Animal and Insect Co	8
Cave In	8
Construction Concern	8
ROW Debris/Litter/Si	8
Vehicle & Licensing	8

LT Arrow Request	7
Timing Issue	7
Out of State Plates	6
Advertising Signs	4
Blow Up	3
City Golf Issue	3
Community Center	3
Culvert Maintenance	2
Improperly Construct	2
Narcotics	2
New Signal Warrants	2
Resurfacing Request	2
Shoulder Maintenance	2
Sidewalk	2
Sidewalk Obstruction	2
Sunken or Caved-In	2
Traffic Calming	2
Wheelchair Ramp	2
ADA Ramp-Request	1
Asphalt Work	1
Bridge - Lights	1
Cave-in	1
Construction Site	1
Feedback to Library	1
Feedback to Parks	1
Fence Repair	1
Manhole Issue	1
Odor	1
Plugged Inlet	1
Request New / Modify	1
Request for Sidewalk	1
Signal in Flash	1
Speed Enforc (major)	1
Storm Damage-STREET	1
Storm Water Issue	1
Storm Water Runoff	1
Stormwater Runoff	1
Stormwater/Construct	1
Swimming Pool Issues	1
Undermining	1
TOTAL	2949

Total nuisance vehicle complaints: 591

Hotline Report compared to last month:

- 27.8% decrease in service requests related to potholes.
- 23.5% decrease in service requests related to weeds/overgrowth on private properties.
- 11.7% decrease in service requests related to abandoned vehicles parked on the street.

Additionally, the Mayor's Hotline received 1,314 phone calls and 359 emails that did not generate a service request this month.